



**Job Title: Level 3 Network Installer**  
**Reporting Location: Plymouth, MI.**

**Reports to:**

Director of Operations

**Position Description Summary:**

Have a minimum of 4 years of experience, or equivalent. Perform all installation and construction requirements on a per project basis, with minimal supervision. Services are performed within guidelines of customer and CCI Workmanship Standards. Administer applicable company policies and procedures. Maintain customer relations on an operational level. Position may require travel and relocation.

**Principle Accountabilities:**

**Competency Level Three (L-3):** is a position that requires (in addition to L-2), a minimum of 3 years of accumulated experience, plus the capability to perform work operations without supervision or direction.

The work operations include all non- power (passive) equipment types, all general purpose equipment types (e.g., multiplexers, alarms, carrier systems, and all DS0 through DS3-level circuit wiring), all self-contained intelligent systems (e.g., fiber optic terminals), and software driven intelligent systems (e.g., Stored Program Control, Digital Cross-connect, Signal Transfer Points, Frame Relay, Asynchronous Transfer Mode, Internet Protocol and Routers).

In addition, this installer shall perform MOP preparation, resolve job specification/drawing discrepancies, and provide in-process quality audits, and act as an “in-charge” for the Service Supplier when needed.

Mastery of Assembler skills.

Present professional image in conduct, attitude and appearance.

Display an aptitude for mechanical construction to accomplish installation activity.

Assist in making Engineering updates and requesting additional materials.

Possess the ability to read, understand and follow Engineering Specifications.

Assist in the marking of site and Engineering drawings associated with specification reflecting corrections and “As-Built” installation.

Assist in directing crew on project and supervision.

On occasion run a crew on a job without Lead supervision.

Must possess communication skills necessary to ensure a positive and productive interface with customer representatives, technical support personnel and upper management.

All other employee accountabilities are listed in the employee handbook.

**Timelines and Requirements:**

Must complete projects on time and installation defect free. All defects found by either CCI or customer quality assurance personnel will be corrected immediately. Time sheet must be submitted by Monday 9:00 am. Hours must be accurate and apply to the correct job. Crew's timesheets must be verified prior to submittal. Pay schedule is weekly.